NelsonHall Vendor Profile

Multi-Process HR Transformation Services

Zalaris

Report Abstract

January 2024

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16 pages

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Who is this Vendor Assessment for?

NelsonHall's Multi-Process HR Transformation Services profile on Zalaris is a comprehensive assessment of Zalaris' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Multi-Process HR Transformation services and identifying vendor suitability for Multi-Process HR Transformation Services RFPs

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the Multi-Process HR Transformation sector.

Key Findings & Highlights

Founded in 2000 and headquartered in Norway, Zalaris is dedicated to HR and payroll services, with SaaS, BPaaS, Multi-Process HRO, and consulting offerings. It primarily services the SAP HCM and SAP SuccessFactors market with HR services and complementary proprietary Zalaris technology (including Zalaris PeopleHub). Zalaris has two divisions:

- Professional Services: the implementation division offering project management, technical consulting for SAP HCM/Payroll, SAP SuccessFactors and Zalaris platforms, test management & execution, change management, and digital adoption execution

- Managed Services: primarily managed payroll and application support (AMS). In addition, Zalaris offers comprehensive payroll services, including time and absence management, travel and expense management, and a range of localized payroll services such as, but not limited to, reimbursements, payments, and end-user support. Its Managed Services business also has payroll services clients where the HCM technology is not SAP. To support this, it delivers standardized HCM integrations with other major HCM software platforms such as Workday, Oracle and other commonly used solutions.

Zalaris has ~1,100 employees across 17 countries and currently operates across the Nordics, Baltics, Poland, DACH, France, Spain, the U.K., Ireland and APAC. Zalaris has inflight projects, including building up local presence in another ~5 countries.

Buyers looking for a scalable HR services and technology provider should consider Zalaris.

Scope of the Report

The report provides a comprehensive and objective analysis of Zalaris' Multi-Process HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments

- Analysis of the company's strengths, opportunities, and outlook

- Revenue estimates

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization including the location of delivery centers.

Multi-Process HR Transformation Services Vendor Assessments available for:

Accenture

ADP

Alight Solutions

Capgemini

Conduent

IBM

SD Worx

TCS

Zalaris

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Multi-Process HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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