



Xchanging Lloyd's of London BPO

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Lloyd's of London BPO profile on Xchanging is a comprehensive assessment of Xchanging's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers in the London Market and identifying vendor suitability for Lloyd's of London insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Xchanging's offerings and capabilities in the Lloyd's of London BPO sector.

Xchanging is one of a number of insurance BPO providers analyzed in this comprehensive industry analysis.

Xchanging is a U.K. headquartered provider of technology enabled BPO services across insurance, banking and procurement.

Scope of the Report

The report provides a comprehensive and objective analysis of Xchanging's Lloyd's of London BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

1. Background

2. Revenue Summary

3. Key Offerings

4. Delivery Capability and Partnerships
 - 4.1 Technology and tools
 - Xuber
 - Upgrade Studio
 - Binder 360
 - Robotic Process Automation
 - 4.2 Partnerships

5. Target Markets

6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

10 pages

Lloyd's of London BPO Vendor Assessments also available for:

Crawford, Infosys and NIIT.