



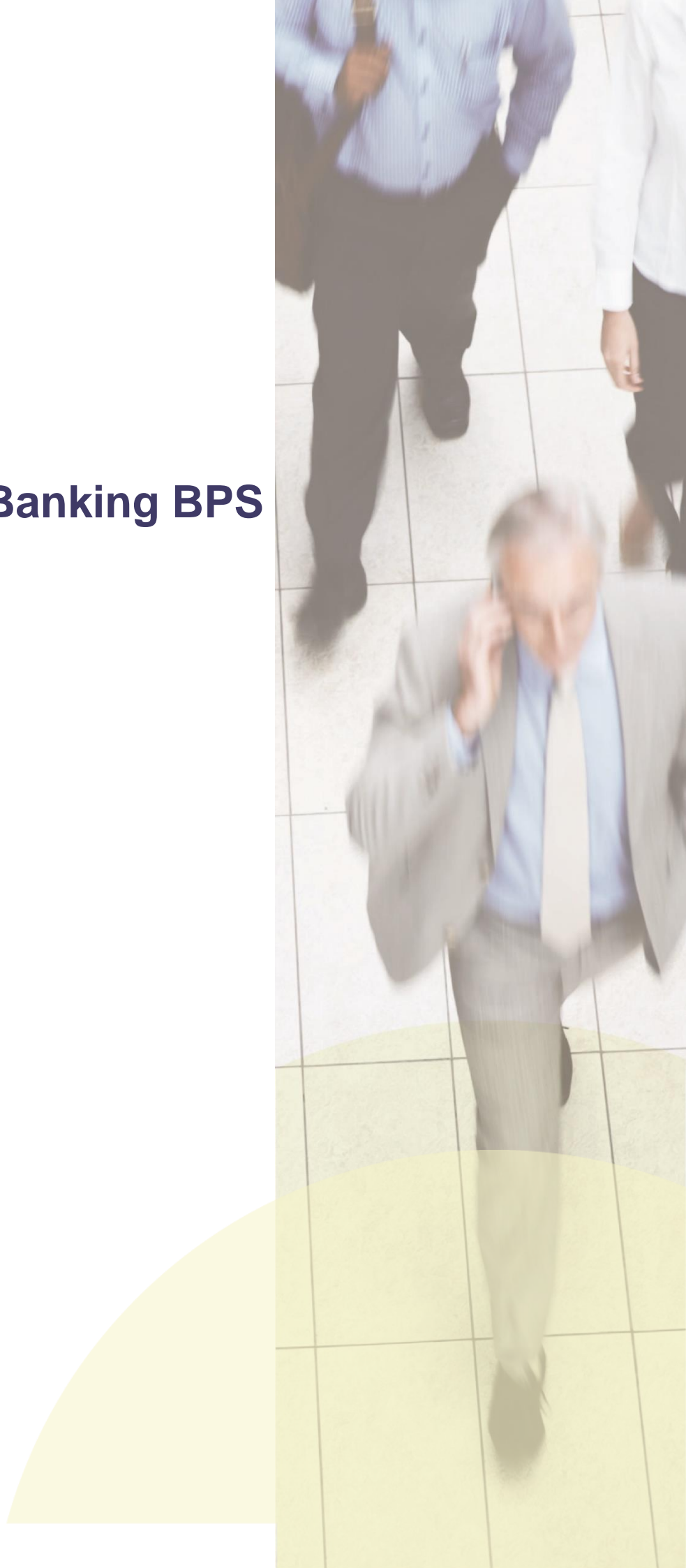
# **Wipro RPA and AI in Banking BPS**

**Vendor Abstract  
Report Summary**

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**by Andy Efstathiou  
Director  
NelsonHall**

**8 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPS Vendor Assessment for Wipro is a comprehensive assessment of Wipro's RPA and AI offerings and capabilities for the banking industry designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of RPA and AI services and identifying vendor suitability for banking industry (consumer banking, commercial banking, and capital markets) RPA and AI services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

This NelsonHall assessment analyzes Wipro's offerings and capabilities in RPA and AI services for the banking industry. Wipro is one of a number of banking services vendors analyzed in NelsonHall's comprehensive industry analysis programs.

Wipro began developing its RPA and AI capabilities in 2010 by developing solutions for big data and NLG internally. By 2014, Wipro had created the HOLMES cognitive intelligence platform. The NLG capability of HOLMES was first deployed internally in the Wipro customer service desk offering.

In late 2015, Wipro implemented its first RPA deployment at a banking client. The bank requested a KYC RPA deployment. Wipro deployed several POCs at this time. In January 2016, the KYC offering was put into full production.

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## Scope of the Report

The report provides a comprehensive and objective analysis of Wipro's RPA and AI services for banking offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Report Length

8 pages

## Report Author

Andy Efstathiou

[andy.efstathiou@nelson-hall.com](mailto:andy.efstathiou@nelson-hall.com)

## RPA and AI services for the Banking Industry Vendor Assessments Also Available for:

Capgemini

CSC

EXL

Wipro

HCL

Wipro

IBM

Wipro

L&T Infotech

TCS

Tech Mahindra

VirtusaPolaris

Wipro