



# **WNS Multi-Process HRO**

**Vendor Assessment**

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**8 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for WNS is a comprehensive assessment of WNS' MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



## Key Findings & Highlights

WNS is an Indian headquartered BPO provider, providing a range of BPO services including MPHRO.

The company's multi-process HR outsourcing (MPHRO) offering includes workforce administration, including employee data management, payroll administration, compensation and benefits, resourcing services; and talent management, including learning administration and performance management.

Approximately 60% of its MPHRO clients are from the mid-market.

The company has five external MPHRO clients and supports ~66k employees.

## Scope of the Report

The report provides a comprehensive and objective analysis of WNS' MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Contents

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8.	Outlook

## Report Length

8 pages

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## MPHRO Vendor Assessments Also Available for:

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