



Healthcare Payer BPS: Managing Effectiveness

WNS

Report Abstract

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13 pages

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Who is This Vendor Assessment For?

NelsonHall's healthcare payer BPS managing effectiveness profile on WNS is a comprehensive assessment of WNS's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and healthcare payer BPS effectiveness services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the healthcare payer BPS sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes WNS's offerings and capabilities in healthcare payer BPS managing effectiveness services.

WNS supports healthcare payer BPS effectiveness services through its proprietary automation, analytics, and AI solutions in a systems agnostic model. WNS offers end-to-end solutions across the healthcare payer BPS business functions, utilizing RPA, automation, AI, and ML. WNS focuses its digital transformation capabilities in technology, analytics, and intelligent automation to improve procedural accuracy, mitigate medical costs, and enhance customer digital experience.

WNS provides multiple solutions to automate and transform healthcare payer BPS effectiveness. Its customer engagement solutions, analytic solutions, and clinical management solutions support payers in implementing end-to-end digital transformation and process efficiencies. WNS's innovation labs and startup partnerships help to design emerging technologies and frameworks in healthcare payer BPS vendor offerings.

Scope of the Report

The report provides a comprehensive and objective analysis of WNS's healthcare payer BPS managing effectiveness services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Healthcare Payer BPS Managing Effectiveness Services Vendor Assessments also Available for:

- CGI
- Cognizant
- Conduent
- Exela
- EXL
- Gainwell Technologies
- Genpact
- HGS
- Infosys
- NTT Data

About The Author

Ashley is a market analyst with global responsibility for NelsonHall's Healthcare Payer and Insurance BPS research programs.

Ashley supports both buyers and sellers of healthcare payer and insurance BPS services as they develop and execute their business strategies, operations, and go-to-market approaches.

Ashley joined NelsonHall in 2020, bringing over 5 years' experience with healthcare service providers and healthcare payers. Previously, Ashley was responsible for the market research and plan design of Medicare Advantage plans for a health payer.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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