



# **WNS**

## **Digital Bank Transformation: Establishing New Digital Banks**

**Vendor Assessment  
Report Abstract**

**October 2019**

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**9 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Digital Banking Services Vendor Assessment for WNS is a comprehensive assessment of WNS's Digital Banking Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for Digital Banking Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

WNS started its digital transformation services in 2014 with an engagement for a regional bank in its Boston/New York operations. Over the course of twelve months, WNS automated its legal department processes with RPA, AI, and ML services. The result was the entire legal department was outsourced to WNS. Today that bank has 60 BOTS deployed by WNS across 50 processes across multiple business lines. The solutions deployed provide a 300% ROI on digital implementations.

In 2015 WNS invested in a framework, TRAC, which supports a domain led approach to automation and facilitates partnering with automation product vendors. See Delivery for a description of TRAC.

## Scope of the Report

The report provides a comprehensive and objective analysis of Digital Banking services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

9 pages

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## Digital Banking Services Vendor Assessments Also Available for:

Atos

Capgemini

DXC

FIS

Happiest Minds

Infostrech

Infosys

Kuliza

L&T Infotech

Sopra Steria

TCS

Virtusa

Wipro

WNS