



WNS

Next Generation Life, Annuities & Pensions BPS Vendor Assessment

Report Abstract

November 2017

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12 pages

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Who Is This Vendor Assessment For?

NelsonHall's next generation life, annuities and pensions BPS profile on WNS is a comprehensive assessment of WNS' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Life, annuities and pensions BPS services and identifying vendor suitability for life, annuities and pensions BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

WNS focuses on four main business areas in life, annuities, and pensions (LA&P):

- Customer interaction center: phone, mobile, contact center/chat, web, email, and social media
- Operational services: pensions, life insurance, annuities, closed books, health insurance, personal, and commercial lines
- Decision support: actuarial and research analytics
- Shared services: procurement and claims supply chain, finance and accounting, HR, payroll and benefits administration, consulting services.

WNS operates as a fully licensed TPA administrator in all 44 U.S. states which have this regulatory requirement.

Scope of the Report

The report provides a comprehensive and objective analysis of WNS' next generation life, annuities and pensions BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery capabilities including toolsets and the location of delivery locations.



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Report Length

12 pages

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Next Generation Life, Annuities & Pensions BPS Vendor Assessments also available for:

Atos
 Capita
 Capgemini
 Genpact
 Concentrix
 DXC Technologies
 EXL
 Genpact
 Infosys
 Kane Group
 NIIT Technologies
 SE2
 TCS