



Cognitive & Self-Healing IT Infrastructure Management Services

Unisys

Report Abstract

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John Laherty

Senior Research Analyst

NelsonHall

14 pages

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Who is this Vendor Assessment for?

NelsonHall's cognitive & self-healing IT infrastructure management services profile on Unisys is a comprehensive assessment of Unisys' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and cognitive & self-healing IT infrastructure management services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

In support of cognitive and self-healing IT infrastructure management services, Unisys invests in AI/ML-enabled client journeys, whether assessment, migration, provisioning, orchestration, management, operations, or cloud evolution. It enables AI/ML-based decision-making and historical analysis to help drive better business outcomes at each stage of the client journey. Unisys has invested in its cloud solutions roadmap organically and inorganically (through M&A). Strategic partnerships focus on repeatability and outcomes for clients. This includes accelerators and solutions such as CloudForte CMP to orchestrate multiple clouds and CloudForte AIOps to reduce incidents through self-healing and automation.

Scope of the Report

The report provides a comprehensive and objective analysis of Unisys' cognitive & self-healing IT infrastructure management services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cognitive & Self-Healing IT Infrastructure Management Services Vendor Assessments also available for:

- Atos
- Coforge
- Cognizant
- DXC Technology
- Getronics
- Infosys
- Kyndryl
- LTI
- Mindtree
- Movate
- Mphasis
- NTT DATA
- TCS
- UST Global.

About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, Eric Levine, Kishore Gorti, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage & Orchestration.

John can be contacted at:

- Email: john.laherty@nelson-hall.com
- Twitter: [@JohnL_NH](https://twitter.com/JohnL_NH)



About NelsonHall

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: +44 (0)203 514 7522

Paris

115 rue de Reuilly, 75020 Paris
Phone: +33 (0)6 23 81 17 54

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