



NelsonHall
TRANSFORM THROUGH INSIGHT

Vendor Profile

Quality Engineering

Tech Mahindra

Report Abstract

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Contents of Full Report

1. Foreword
2. Introduction
3. Revenue Summary
4. Key Offerings
5. Delivery Capability and Partnerships
6. Target Markets
7. Strategy
8. Strengths & Challenges
 - 8.1. Strengths
 - 8.2. Challenges
9. Outlook

Who is this Vendor Assessment for?

NelsonHall's Quality Engineering profile on Tech Mahindra is a comprehensive assessment of Tech Mahindra's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

Tech Mahindra has announced a new organization under a new CEO, Mohit Joshi. The company has reduced its SBUs from 12 to six, eliminated dotted line reporting, and is removing hierarchical levels to drive accountability and speed of execution.

Among the changes brought under the new organization is the creation of Strategic Solutioning & Transformation (SST), which groups the Quality Engineering and ADMSXNXT (ADM) CoEs.

The two CoEs are independent but under a common leader. They each have solutioning capabilities for deal support, an innovation center responsible for IP and IP implementation, marketing, and a standalone consulting and SME unit.

With the creation of SST, Tech Mahindra intends to coordinate further work between the two CoEs and address converging offerings such as agile and DevOps.

LitmusT remains Tech Mahindra's core IP, grouping all the company's testing accelerators. LitmusT has a wide range of capabilities, including:

- Functional test execution in the context of agile/continuous testing and support services (e.g., test environment and test data management, and code quality analysis)
- Reports, analytics, and cognitive technology
- Model-based testing
- Non-functional, e.g., security and performance testing.

Scope of the Report

The report provides a comprehensive and objective analysis of Tech Mahindra's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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