

CMS: Financial Services – Germany

Market Analysis
Abstract

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Who Is This Report For?

NelsonHall's CMS report on the German financial services market is a comprehensive market assessment report designed for:

- Sourcing managers investigating sourcing developments within CMS outsourcing
- Vendor marketing, sales and business managers developing strategies to target BPO service opportunities within CMS
- Financial analysts and investors specializing in the IT services and BPO sector, including CMS outsourcing.

Scope of the Report

The report analyzes the worldwide market for CMS outsourcing and addresses the following questions:

- What is the market size and projected growth for the German outsourced CMS market?
- What is the profile of activity in the German outsourced CMS market in the financial services sector?
- What are the top drivers for adoption of CMS services in the German CMS sector?
- Who are the leading CMS vendors in the German financial services market?
- What combination of services is typically provided within German financial services CMS contracts and what new services are being added?
- What is the current pattern of delivery location used for outsourced CMS in the German financial services sector?
- What services are delivered from onshore and which from offshore?



Key Findings & Highlights

NelsonHall's market analysis of the German financial services sector CMS market consists of 9 pages.

NelsonHall estimates that the overall German CMS market will grow at 3.1% CAAGR.

The dominant vendors in the German financial services CMS market are:

- arvato
- Sitel
- Walter services.

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3.3.	SNT
3.4.	Teleperformance
3.5.	Walter services

Report Length

9 pages, consisting of 3 chapters

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Vendors Researched

Sitel

arvato

SNT

Teleperformance

Walter services.