

Process Discovery & Mining Technology Evaluation 2021

Skan

Report Abstract

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12-pages

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Who is This Vendor Assessment For?

NelsonHall's Process Discovery & Mining Technology Evaluation, provides an assessment of Skan's process discovery & mining platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Process Discovery & Mining platforms and identifying vendor suitability for RFPs
- Process reengineering and RPA and intelligent automation center of excellence personnel evaluating process discovery & mining platform capability
- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers
- Financial analysts and investors covering intelligent automation and process discovery & mining platforms.

Key Findings & Highlights

Skans continues to evolve its Process Intelligence Platform with capabilities that enable organizations to more easily understand how human desktop work is executed within their processes, including long-running ones. New features like process attribute extraction and hierarchical process understanding also grow its competitiveness against leaders in the more mature process mining space by bringing in more contextual data to enhance process understanding.

Process Intelligence Platform includes automated root cause analysis functionality to find the key influencers to client's process questions, e.g., what influences actual vs. planned return to work times. It also includes what-if simulation capability for understanding the impact of potential process changes.

Skans has opened its Process Intelligence Platform to enable clients to leverage their data and its insights on other business intelligence platforms they may already be using.

Its pricing model is based on per-user licenses; it charges a tiered annual subscription per virtual agent and analyst/process owner.

The company finds clients typically take two months from setting up to value realization; this includes the initial report out and identification of potential next steps (e.g., automation and process improvement). The company can provide continuous visibility and comparison of before and after process changes.

Skans is targeting businesses with systems that cannot generate transaction logs necessary for traditional process mining tools. The company finds legacy systems and terminal-based (Citrix) systems a driving force for adoption within the banking and financial service industry.

Scope of the Report

The report provides a comprehensive and objective analysis of Skanska's process discovery and mining capabilities, covering Process Intelligence Platform's functionality for:

- Data collection and extraction
- Process analysis
- Process improvement
- Process monitoring
- Administration.

This report also assesses Skanska's product development strategy and strengths and challenges.

Process Discovery & Mining Vendor Assessments also Available for:

ABBYY

Apromore

Celonis

EdgeVerve

FortressIQ

Kryon

Logpickr

Mehrwerk

Minit

myInvenio

Process Analytics Factory (PAF)

Process Diamond

QPR Software

Software AG

Soroco

StereoLOGIC

UiPath

UpFlux

About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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