



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

CWS/MSP

## PRO Unlimited

### Report Abstract

June 2021

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29-pages

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## Who is This Vendor Assessment For?

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NelsonHall's CWS/MSP profile on PRO Unlimited is a comprehensive assessment of PRO Unlimited's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of CWS/MSP and identifying vendor suitability for CWS/MSP RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the CWS/MSP sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes PRO Unlimited's offerings and capabilities in CWS/MSP.

PRO Unlimited (PRO), founded in 1991, was formed on the premise that there was a critical need to manage the entire ecosystem of the contingent workforce. While the marketplace has changed over the years, PRO's vision and mission have remained the same. Leading with innovation and placing customers at the forefront are crucial cornerstones that the company laid when it was first founded.

PRO offers vendor-neutral MSPs, employer of record, worker experience, and independent contractor solutions, and contractor compliance. It also offers SOW, PRO Human Capital Management Consulting Services, Diversity and Inclusion services, RPO, and total talent (TT) solutions.

PRO's integrated CWM platform (comprising services and tech) provides a one-stop-shop solution for its clients. Its proprietary Wand VMS is core to the CWM platform, along with a range of new tools launched in 2020/2021.

PRO continues to see traction in its core sectors and large and mid-sized organizations.

## Scope of the Report

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The report provides a comprehensive and objective analysis of PRO Unlimited's CWS/MSP offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue/SUM estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's service delivery organization (including delivery locations).

## **CWS/MSP Vendor Assessments also Available for:**

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AMS

Avencia

CXC Global

Guidant Global

Hudson RPO

KellyOCG

Lorien

Morson Talent

nextSource

Page Outsourcing

Pontoon Solutions

Randstad Sourceright

Resource Solutions

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Sanderson

talentCRU

WilsonHCG

## About The Author

Nikki is a Principal Research Analyst at NelsonHall, with shared responsibility for HRO research globally. Nikki is responsible for HRO research in the areas of Recruitment Process Outsourcing (RPO), Managed Service Program (MSP)/Contingent Workforce Services (CWS), and Learning.

Nikki has a wealth of operational experience across the entire HR function, including talent acquisition, talent development, employee engagement, employee relations, compensation, benefits, payroll, employment law, and HR systems. She also has significant experience in leading and managing business transformation/integration and cultural change projects, including outsourcing key business functions, accelerated growth via TUPE transfers, organization and process redesign, and M&A initiatives (including due diligence, rebranding, cultural realignment, and compensation and benefits changes).



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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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