



Property and Casualty Operation Transformation

Mphasis

Report Abstract

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8 pages

Contents of Full Report

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capability
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

Who is This Vendor Assessment For?

NelsonHall's property and casualty operation transformation profile on Mphasis is a comprehensive assessment of Mphasis' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and property and casualty operation transformation services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the property and casualty operation transformation sector.

Key Findings & Highlights

Mphasis offers cognitive solutions, analytics, and platforms to support property and casualty carriers in new business setup, customer and broker management, Regulatory, data services and claims administration through BPS and BPaaS engagement models. Mphasis performs consulting assessments in each client engagement to determine the most effective solutions and process redesign to transform the carrier's operations. Mphasis develops cloud-enabled modular solutions in their NEXT Lab to support this strategy, partnering with academic and tech organizations to provide flexible implementations to carriers, partnering with AWS, Google Cloud, IMB, and others. Approximately 50% of Mphasis' client engagements involve platform implementation, including IP and partnered digital solutions. Current solution development focuses on enhancing property and casualty carriers' underwriting and claims solution capabilities.

Scope of the Report

The report provides a comprehensive and objective analysis of Mphasis' property and casualty transformation services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery locations.

Property and Casualty Operation Transformation Services Vendor Assessments also Available for:

- Cognizant
- Concurus
- DXC
- EXL
- Infosys
- TCS
- WNS

About The Author

Ashley is a market analyst with global responsibility for NelsonHall's Healthcare Payer and Insurance BPS research programs.

Ashley supports both buyers and sellers of healthcare payer and insurance BPS services as they develop and execute their business strategies, operations, and go-to-market approaches.

Ashley joined NelsonHall in 2020, bringing over 5 years' experience with healthcare service providers and healthcare payers. Previously, Ashley was responsible for the market research and plan design of Medicare Advantage plans for a health payer.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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