

Mercer Australia Benefits Administration

Vendor Assessment Report Abstract

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8 pages







Who Is This Vendor Assessment For?

NelsonHall's benefits administration vendor assessment for Mercer Australia is a comprehensive assessment of Mercer Australia's benefits administration services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits administration sector.



Key Findings & Highlights

Mercer is a global provider of HR and related financial advice and services, including consulting, outsourcing and investment services.

Mercer's Oceania benefits administration services offering includes superannuation services including corporate and retail master trust and standalone third-party administration services.

Mercer serves ~2.1m members in Oceania.

Scope of the Report

The report provides a comprehensive and objective analysis of Mercer Australia's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

1. Background 2. Revenue Summary 3. **Key Offerings** 4. **Delivery Capability and Partnerships** 5. **Target Markets** 6. Strategy 7. Strengths & Challenges 7.1 Strengths 7.2 Challenges

Report Length

Outlook

8 pages

8.

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Benefits Administration Vendor Assessments Also Available for:

ADP

Alight Solutions

Barnett Waddingham

Capita

Conduent

Empyrean

Equiniti Group

Fidelity

Morneau Shepell

Punter Southall

Secova

Wageworks

Willis Towers Watson