



Infosys Recruitment Process Outsourcing

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Recruitment Process Outsourcing vendor assessment for Infosys is a comprehensive assessment of Infosys' recruitment process outsourcing offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of recruitment process outsourcing and identifying vendor suitability for recruitment process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR decision makers.

Key Findings & Highlights

Infosys is a BPO provider; its RPO offering focuses on the process and administration of recruitment. In 2014 it performed ~51k hires and has ~200 employees dedicated to RPO servicing North America, Europe, Asia Pacific and Latin America. Its RPO services include:

- Sourcing, including targeting passive candidates, alumni and referrals
- Screening and administration including video interviewing and the coordination of assessments and reference checks
- Offer management and letter generation
- Interviewing and interview management
- Offer management and background checking
- Onboarding
- Reporting.

Infosys also has a consulting offering to support employment branding, process improvement and offshoring assessment.

Infosys primarily supports all services from its offshore center in India.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' recruitment process outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



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3. Key Offerings

4. Delivery Capability and Partnerships

5. Target Markets

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7. Strengths & Challenges
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 - 7.2 Challenges

8. Outlook

Report Length

11 pages

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Recruitment Process Outsourcing Vendor Assessments also Available for:

ADP

Alexander Mann Solutions

Allegis Global Solutions

Aon Hewitt

Cielo

Futurestep, a Korn/Ferry company

Hudson

IBM

KellyOCG

ManpowerGroup Solutions

PeopleScout

Seven Step RPO

WilsonHCG.