



Infosys Advanced Digital Workplace Services

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys' digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

Infosys provides digital workplace services under its workplace transformation offering. Infosys sees a move from a typical standard support model, to offering fully managed services in an as-a-service model, moving from a capex to opex centric model. An example of this includes Infosys' 0365 managed services which are now offered on per-user, per-month pricing structure in a fully managed service construct.

Infosys provides digital workplace services across the following areas:

- Consulting services: employee experience, workplace strategy and business case, technology consulting and roadmap, and organization change management
- Modern workspaces: VDI on cloud, workspace application readiness, Win10 upgrades, enterprise mobility, identity & security
- Collaboration services: 0365 migration and implementation services, workplace collaboration platform implementation, corporate intranet and portals, and document and records management
- Workplace operations: service desk, 0365 managed services, Device as a Service (DaaS), Windows as a Service, analytics, end-user managed services, governance & compliance services.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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Report Length

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