



Infosys Microsoft D365 Services Vendor Assessment

Case Study

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Who Is This Vendor Assessment For?

This document provides an overview of the work that Infosys did for the Dubai Health Authority in its digital transformation journey, implementing Microsoft Dynamics 365.

Key Findings & Highlights

Infosys' client, the Dubai Health Authority (DHA), is the government agency overseeing the health system in Dubai, UAE. Its primary mission is to provide health services across public hospitals, specialty centers, and primary health care centers in Dubai.

In its DHA 2020 vision, DHA had four objectives:

- Deliver best-in-class CX
- Enhance patient safety
- Empower stakeholders
- Develop a connected environment.



Scope of the Report

This provides an overview of where the demand for Microsoft Dynamics 365 is going. It also provides an analysis of an engagement did for the Dubai Health Authority, implementing D365.

Contents

1. Dynamics 365 is Becoming Enterprise-Ready
2. DHA Kickstarted its Digital Transformation with Microsoft Dynamics 365 and Infosys
7. DHA and Microsoft Quotes

Report Length

Eight pages.

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