



# **Infosys Cognitive and Self-Healing IT Infrastructure Management**

**Vendor Assessment  
Report Abstract**

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## Who Is This Vendor Assessment For?

NelsonHall's Cognitive and Self-Healing IT Infrastructure Management Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys' cognitive and self-healing IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive and self-healing IT infrastructure management services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in cognitive and self-healing IT infrastructure management services sector.

## Key Findings & Highlights

Infosys provides cognitive and self-healing IT infrastructure management services through its hybrid IT management framework and automation platform, which includes IP (Infosys Infrastructure Management Solution Suite (IIMS), NIA, Polycloud, assistededge, and ESM Café), and third-party ecosystem partners in a technology-agnostic approach. Infosys will seek to use its IP, platforms, and enablers in its approach to large transformational projects, and will also adopt a plug and play approach, and, utilize partner tooling through the ecosystem where required. Where clients have made significant investments in certain toolsets, Infosys will act as an SI where they will come in and provide services.

## Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' cognitive and self-healing IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

12 pages

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