



IBM

Multi-Process HR Services

Vendor Assessment
Report Abstract

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9 pages





Who Is This Vendor Assessment For?

NelsonHall's multi-process HR services vendor assessment for IBM is a comprehensive assessment of IBM's multi-process HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of multi-process HR services and identifying vendor suitability for multi-process HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the multi-process HR services sector.



Key Findings & Highlights

IBM is a multinational technology company offering BPS services via Global Business Services (GBS).

IBM's multi-process HR services offering includes HR administration, payroll, benefits, compensation, recruitment services, learning services, travel and expense processing, analytics, and contact center support.

IBM has ~35 - 45 multi-process HR services clients and serves ~1m employees.

Scope of the Report

The report provides a comprehensive and objective analysis of IBM's multi-process HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

9 pages

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Multi-Process HR Services Vendor Assessments Also Available for:

Accenture

ADP

Alight Solutions

Capgemini

Capita

Conduent

Infosys

Neeyamo

NGA HR

OneSource Virtual

WNS

Zalaris