



# Genpact P&C Insurance BPO

Vendor Assessment  
Report Abstract

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P&C Insurance BPO  
Industry Sector Analyst  
NelsonHall

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[research.nelson-hall.com](http://research.nelson-hall.com)





## Who Is This Vendor Assessment For?

NelsonHall's P&C Insurance BPO profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of P&C insurance BPO services to serve the and identifying vendor suitability for P&C insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Genpact's offerings and capabilities in the P&C insurance sector.

Genpact is one of a number of P&C insurance companies analyzed in this comprehensive industry analysis.

Many of Genpact's early P&C BPO engagements were won off the back of being a GE captive; this also allowed Genpact to provide high-end services from an early stage, including:

- Actuarial: pricing, reserving, data modeling and capital modeling
- Portfolio analytics: including CAT modeling.

Genpact now delivers P&C BPO services to around 13 clients, most of which are U.S. based.

## Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's P&C insurance BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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## Report Length

7 pages

## P&C Insurance BPO Vendor Assessments also available for:

Infosys, Innovation Group, Sedgwick, TCS, Wipro and WNS