



# Genpact Property and Casualty BPS

Vendor Assessment  
Report Abstract

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By Panos Filippidis  
Industry Sector Analyst  
NelsonHall

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[research.nelson-hall.com](http://research.nelson-hall.com)





## Who Is This Vendor Assessment For?

NelsonHall's property and casualty BPS profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Property and casualty BPS services and identifying vendor suitability for Property and casualty BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Genpact's offerings and capabilities in the property and casualty BPS sector.

Genpact is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Genpact has been providing P&C BPS insurance services for the past 18 years. Its origins as a GE captive helped Genpact to win some of its initial P&C BPO engagements, allowing it to provide high-end services from an early stage.

Genpact provides BPS services in support of the following policy lines:

- Personal: auto/motor, property, landlord, travel, boat
- Commercial: auto/motor, property, worker's comp, general liability, inland marine, marine, accident and health, and surety bonds
- Specialty: large property (rail, energy, utility), professional liability (D&O, E&O), excess and surplus casualty, construction, crisis management, environmental, political risk, aviation, and cyber risk.

Genpact is leveraging its large F&A practice to cross-sell industry-specific BPS services and offer insurers services in support of analytics, new business and underwriting, policy administration, and renewals and claims management.

## Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's property and casualty BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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7. Strengths & Challenges
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8. Outlook

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## Report Length

8 pages

## Property and casualty BPS Vendor Assessments also available for:

WNS, CSC, Genpact, Sutherland, Accenture, Cognizant, EXL, Mphasis, TCS, Infosys