



Capita Multi-Process HR Services

Vendor Assessment
Report Abstract

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9 pages





Who Is This Vendor Assessment For?

NelsonHall's multi-process HR services vendor assessment for Capita is a comprehensive assessment of Capita's multi-process HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of multi-process HR services and identifying vendor suitability for multi-process HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the multi-process HR services sector.



Key Findings & Highlights

Capita is a U.K. headquartered provider of technology-enabled business process management and outsourcing solutions.

Capita's multi-process HR services offering includes payroll (bureau or managed services), recruitment, learning and development, employee relations including hiring and firing, HR administration, HR contact management, HR case management services, HR policy development services, and outplacement services.

Capita has ~34 multi-process HR services clients and serves ~250k employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Capita's multi-process HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

9 pages

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Multi-Process HR Services Vendor Assessments Also Available for:

Accenture

ADP

Alight Solutions

Capgemini

Conduent

IBM

Infosys

Neeyamo

NGA HR

OneSource Virtual

WNS

Zalaris