



# Capita Multi-Process HRO

Vendor Assessment

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13 pages





## Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for Capita is a comprehensive assessment of Capita's MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



## Key Findings & Highlights

Capita is a U.K. headquartered BPO and professional services company.

The company's multi-process HR outsourcing (MPHRO) offering includes payroll, recruitment, learning and development, employee relations, HR administration, HR contact management, HR case management services, HR policy development services, and occupational health and safety services.

Capita primarily targets U.K. based mid-market organizations for its MPHRO services, defined as those with 4k – 15k employees. The company also serves some large market MPHRO clients.

Approximately 95% of its MPHRO clients are from the public sector.

## Scope of the Report

The report provides a comprehensive and objective analysis of Capita's MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

13 pages

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## MPHRO Vendor Assessments Also Available for:

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