

# Capita Learning BPS

**Vendor Assessment** 

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9 pages







#### Who Is This Vendor Assessment For?

NelsonHall's learning BPS vendor assessment for Capita is a comprehensive assessment of Capita's learning BPS offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of learning BPS and identifying vendor suitability for learning BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the learning BPS sector.



# **Key Findings & Highlights**

Capita is a U.K. headquartered provider of technology-enabled business process management and outsourcing solutions.

Capita's learning services include strategy, learning delivery, training administration, and supplier management services.

Capita has ~35 learning BPS clients.

## Scope of the Report

The report provides a comprehensive and objective analysis of Capita's learning BPS offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



#### **Contents**

- 1. Background
- 2. Revenue Summary
- 3. **Key Offerings**
- 4. **Delivery Capability and Partnerships**
- 5. **Target Markets**
- 6. Strategy
- 7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges
- 8. Outlook

### **Report Length**

9 pages

# **Report Author**

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## **Learning BPS Vendor Assessments Also Available for:**

Accenture

Conduent

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Infopro Learning

Infosys

LearningMate

NIIT Ltd

QA

Raytheon Professional Services

The Learning Factor