NelsonHall Vendor Profile

Cloud HR Transformation Services

Capgemini

Report Abstract

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By Elizabeth Rennie

Research Director

NelsonHall

14 pages

Contents of Full Report

Who is this Vendor Assessment for?

NelsonHall's Cloud HR Transformation Services profile on Capgemini is a comprehensive assessment of Capgemini's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud HR Transformation services and identifying vendor suitability for Cloud HR Transformation Services RFPs

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the Cloud HR Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Capgemini's offerings and capabilities in Cloud HR Transformation Services.

The Capgemini group, founded in 1967 and headquartered in Paris, France, provides consulting, outsourcing, and professional services to design and drive technology-enabled business transformations. Capgemini services large enterprise clients across the Americas, Europe, and the Asia-Pacific region.

Today, Capgemini's Employee Services business supports Cloud HR Transformation services through its three divisions:

- Consulting (Capgemini Invent): offering HR functional design, process optimization, HR automation, organizational change management, and employee engagement solutions

- Cloud HR Services: offering application development, system integration, and maintenance services of technologies such as SuccessFactors, Workday, Oracle, SAP, ServiceNow, Zendesk, Salesforce, and Digital Workplace solutions

- Managed Services: offering outsourced services covering employee helpdesks and transactions, process enhancements and automation tools, and learning value chains and design

Core to its offering is the Capgemini HR digital transformation approach, which it has heavily invested in over the few years. Since launching the D-GEM framework, Capgemini's Digital Enterprise Model for designing future states, Capgemini has followed a methodology that drives results and behaviors to optimize client outcomes across its HR service offerings.

In light of NelsonHall's analysis of Capgemini's existing client base in this area, it is expected that this report will be of particular interest to global organizations with over 5k employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's Cloud HR Transformation offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments

- Analysis of the company's strengths, opportunities, and outlook

- Revenue estimates

- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization, including the location of delivery centers.

Cloud HR Transformation Services Vendor Assessments available for:

ADP

Alight Solutions

Capgemini

Conduent

OneSource Virtual

IBM

SD Works

Zalaris.

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Cloud HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain, and robotics.

Liz can be contacted at:

- Email: elizabeth.rennie@nelson-hall.com
- Twitter: @erennie_

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston
Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London
Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: +44 (0)203 514 7522

Paris
115 rue de Reuilly, 75020 Paris
Phone: +33 (0)6 23 81 17 54