



Capgemini The Advance of RPA and AI in Banking

Vendor Assessment
Report Abstract

November 2018

by Andy Efstathiou
Director
NelsonHall

10 pages





Who Is This Vendor Assessment For?

NelsonHall's The Advance of RPA and AI in Banking Vendor Assessment for Capgemini is a comprehensive assessment of Capgemini's RPA and AI in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for RPA and AI in Banking RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

This NelsonHall assessment analyzes Capgemini's offerings and capabilities in RPA and AI in Banking. Capgemini is one of a number of RPA and AI services companies analyzed in NelsonHall's comprehensive industry analysis programs.

Overview

Capgemini has been active in RPA since 2013, initially applying UiPath RPA in support of its finance and accounting BPS client base. At the same time, IGATE (acquired by Capgemini in late 2015) had been active in applying RPA, typically based on Blue Prism, principally in the banking and insurance sectors. By 2017, Capgemini had deployed RPA in banking at four financial services institutions. Since then Capgemini has expanded its RPA footprint to over 40 BFS clients.

In 2017, Capgemini introduced its Automation Drive framework approach to RPA, analytics, and automation to drive use of advanced technologies as part of digital transformation across the entire stack of BPS, application services, and IT infrastructure management.

Scope of the Report

The report provides a comprehensive and objective analysis of RPA and AI in Banking offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

| | | |
|----|--------------------------------------|--|
| 1. | Background | |
| 2. | Revenue Summary | |
| 3. | Key Offerings | |
| 4. | Delivery Capabilities & Partnerships | |
| 5. | Target Markets | |
| 6. | Strategic Direction | |
| 7. | Strengths & Challenges | |
| | 7.1 Strengths | |
| | 7.2 Challenges | |
| 8. | Outlook | |

Report Length

10 pages

Report Author

Andy Efstathiou

andy.efstathiou@nelson-hall.com

RPA and AI in Banking Vendor Assessments Also Available for:

Atos

Capgemini

Conneqt

First Source

Capgemini

IBM

Infosys

Mphasis

TCS

Wipro

WNS