



CGI Intelligent Automation Services in Banking

Vendor Assessment
Report Abstract

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9 pages





Who Is This Vendor Assessment For?

NelsonHall's Intelligent Automation Services in Banking Vendor Assessment for CGI is a comprehensive assessment of CGI's Intelligent Automation in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of intelligent automation processes and identifying vendor suitability for intelligent automation services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

CGI segments intelligent process automation into strategic AI, transformational AI, and operational AI. It has decided to focus its offerings on operational AI. These offerings are focused on automating and infusing intelligence into document processing activities in retail banks. CGI started its IA activities in 2016 when it formed its emerging technologies group.

Its initial client was a Nordic bank looking to automate document processing activities with RPA. Soon after this engagement, CGI began pulling together its RPA and AI initiatives into a set of shared best practices and tools. By late 2017 CGI had assembled a set of mature automation offerings to deliver to its banking client base. In 2019, it matured its automation offerings into a set of intelligent process automation offerings, with a focus on AI and cognitive capabilities.

CGI's emerging technology group is a global unit with responsibility for IA offerings and tools. CGI uses a highly decentralized delivery model. Its local business units (BU) work with clients on highly localized projects. CGI started working on IA projects for clients across many BUs to deliver these projects as clients required.

Scope of the Report

The report provides a comprehensive and objective analysis of intelligent automation services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

9 pages

Managed Services in Banking Vendor Assessments Also Available for:

Accelirate

Atos

Broadridge

Capgemini

CGI

Cognizant

Conneqt

Datamatics

FIS

Genpact

Infosys

LTI

Mindtree

Mphasis

Quantifi

TCS

Tech Mahindra

Teleperformance

UST

Virtusa

Wipro