



Atos Intelligent Automation Services in Banking

**Vendor Assessment
Report Abstract**

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10 pages





Who Is This Vendor Assessment For?

NelsonHall's Intelligent Automation Services in Banking Vendor Assessment for Atos is a comprehensive assessment of Atos's Intelligent Automation in Banking offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of intelligent automation processes and identifying vendor suitability for intelligent automation services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Atos began delivering RPA engagements in 2016. In 2018 Atos acquired Syntel to access its BFS client base and Syntbots IP. In early 2018 Atos began delivering AI functionality to enhance a document processing operation. The past four years have seen a continuing acceleration in client demand for IA engagements.

Atos has built its intelligent automation capabilities in part by acquisition. Recent acquisitions include:

- Syntel (2018): IT and BPS services vendor. Syntel has large relationships with State Street Bank and American Express. Syntel has proprietary RPA technology, SyntBots, and extensive deployments of RPA and AI for clients in BPS and retained operations
- Maven Wave (2019): a cloud and UX/CX technology consulting firm specializing in digital delivery skills and cloud applications
- Miner & Kasch (2020): an AI and data science consulting firm specializing in artificial intelligence solutions.

Scope of the Report

The report provides a comprehensive and objective analysis of intelligent automation services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

10 pages

Managed Services in Banking Vendor Assessments Also Available for:

Accelirate

Atos

Broadridge

Capgemini

CGI

Cognizant

Conneqt

Datamatics

FIS

Genpact

Infosys

LTI

Mindtree

Mphasis

Quantifi

TCS

Tech Mahindra

Teleperformance

UST

Virtusa

Wipro