



Aon Hewitt Multi-Process HR Outsourcing Vendor Assessment

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19 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) Vendor Assessment for Aon Hewitt is a comprehensive assessment of Aon Hewitt's MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

Aon Hewitt is a U.S.-headquartered HR outsourcing and consulting service provider. As a result of the OmniPoint Workday Services acquisition, the company has diversified its HR BPO offering to include a SaaS implementation and SaaS HR BPO offering.

The company's multi-process HR outsourcing (MPHRO) offering includes workforce administration, payroll, benefits administration, recruiting, learning administration, and compensation administration.

Nearly all of its MPHRO contracts include benefits administration services. Other HRO services typically bundled within MPHRO contracts include workforce administration and payroll.

Aon Hewitt primarily targets large market organizations with >15k employees, and generates MPHRO revenues in all major regions including Latin America, with particular strength in the U.S. and the U.K.

It has ~30 MPHRO clients and serves ~1.3m employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Aon Hewitt's multi-process HR outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

19 pages

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MPHRO Vendor Assessments Also Available for:

Accenture

ADP

Capgemini

Capita

Genpact

IBM

Infosys

NorthgateArinso

TCS

Zalaris