



Alight Solutions Cloud & Multi-Process HR Services

Vendor Assessment

August 2018

by Amy L. Gurchensky
HR Services Research Analyst
NelsonHall

14 pages





Who Is This Vendor Assessment For?

NelsonHall's cloud and multi-process HR services vendor assessment for Alight is a comprehensive assessment of Alight's cloud and multi-process HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of cloud and multi-process HR services and identifying vendor suitability for cloud and multi-process HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the cloud and multi-process HR services sector.



Key Findings & Highlights

Alight Solutions (Alight) is a technology-enabled provider of benefits administration and cloud-based HR services.

Alight's multi-process HR services offering includes HCM administration, payroll administration, benefits administration, compensation administration, talent administration, time administration, and contact center support.

Alight's cloud-based HR services include advisory services, deployment services, and AMS support.

Alight serves ~2.6m employees for multi-process HR services, and has ~175 Workday AMS clients.

Scope of the Report

The report provides a comprehensive and objective analysis of Alight's cloud and multi-process HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capability and Partnerships	
5.	Target Markets	
6.	Strategy	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

Report Length

14 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

Cloud & Multi-Process HR Services Vendor Assessments Also Available for:

Accenture
ADP
Capgemini
Capita
Ceridian
Conduent
DXC Technology
Excelity
IBM
Infosys
Neeyamo
NGA HR
OneSourceVirtual
SD Worx
WNS
Zalaris