



# Alight Cloud Based HR Services

Vendor Assessment  
Report Abstract

July 2017

By Pete A. Tiliakos  
Principal Analyst  
NelsonHall

10 pages

[research.nelson-hall.com](http://research.nelson-hall.com)





## Who Is This Vendor Assessment For?

NelsonHall's Cloud Based HR Services vendor assessment for Alight Solutions is a comprehensive assessment of Alight Solutions' cloud based HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of cloud based HR services and identifying vendor suitability for cloud based HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the cloud-based HR services sector.

## Key Findings & Highlights

Alight Solutions (formerly Aon Hewitt) is a provider of HR consulting and outsourcing services.

The company's cloud solutions business is focused on Workday and includes design/consulting services, deployment services, and post-deployment services including AMS and HR BPaaS/MPHRO. Alight Solutions also currently provides SaaS HR BPaaS/MPHRO services on SAP SuccessFactors Employee Central, as well as deployment and operate services on Cornerstone OnDemand.

Alight Solutions has ~1,300 employees globally, who are wholly dedicated to Workday delivery; ~500 of these are Workday certified consultants.

Alight Solutions targets both large and mid-market organizations for its cloud offering. By volume, its clients are distributed approximately as follows: large market (>15k employees): ~65%; mid-market (4k – 15k employees): ~30%; small market (<4k employees): ~5%



## Scope of the Report

The report provides a comprehensive and objective analysis of Alight Solutions' cloud based HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capability and Partnerships	
5.	Target Markets	
6.	Strategy	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

## Report Length

10 pages

## Report Author

Pete A. Tiliakos

Pete.Tiliakos@NelsonHall.com

## Cloud Based HR Services Vendor Assessments also Available for:

Ceridian

Conduent

Hexaware

Neeyamo

NGA Human Resources

One Source Virtual

SD Worx

Zalaris