



Multi-Process HR Transformation Services

Accenture

Report Abstract

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9 pages

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Who is this Vendor Assessment for?

NelsonHall's Multi-Process HR Transformation Services profile on Accenture is a comprehensive assessment of Accenture's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Multi-Process HR Transformation services and identifying vendor suitability for Multi-Process HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Multi-Process HR Transformation sector.

Key Findings & Highlights

Accenture, founded in 1989 as Andersen Consulting and headquartered in Dublin, Ireland, is a global professional services company providing a range of strategy, consulting, digital, technology, and operations services and solutions.

Accenture's talent and HR BPS capabilities started from its first HR outsourcing contract in 1994 with the Department of Premier and Cabinet and the Department of Treasury and Finance for the Victorian State Government in Australia. Later, in 2000, it managed a joint venture contract between the former Andersen Consulting and BT. In 2013/2014, Accenture's capabilities around cloud-based HR services, specifically cloud consulting and implementation services, increased. In 2015 and 2016, it focused on ramping up capabilities around Workday through its Cloud Sherpas and DayNine Consulting acquisitions. In March 2017, Accenture signed a global agreement with SAP to provide HCM as-a-Service on the SAP Cloud Platform. Today, Accenture provides multi-process HR BPS services for organizations leveraging on-premise or cloud-based HCM platforms, including Workday, SAP SuccessFactors, and Oracle HCM Cloud. Accenture provides the following services:

- HR strategy and consulting: including creating an HR vision and roadmap to support business outcomes
- HR technology: including cloud implementation services, integration services, and application maintenance and support
- HR operations include talent, HR BPS services, and enabling digital solutions.

Across its talent and HR BPS business, Accenture has ~100 clients and serves ~4m client employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Accenture' Multi-Process HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

Multi-Process HR Transformation Services Vendor Assessments available for:

Accenture

ADP

Alight Solutions

Capgemini

Conduent

IBM

SD Worx

TCS

Zalaris

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Multi-Process HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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