



ADP Multi-Process HR Services

Vendor Assessment

July 2017

by Amy L. Gurchensky
HRO Research Analyst
NelsonHall

9 pages





Who Is This Vendor Assessment For?

NelsonHall's multi-process HR services vendor assessment for ADP is a comprehensive assessment of ADP's multi-process HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of multi-process HR services and identifying vendor suitability for multi-process HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the multi-process HR services sector.



Key Findings & Highlights

ADP is a U.S. headquartered provider of HR management software and services.

ADP's multi-process HR services offering includes HR administration, payroll administration, time and labor management, benefits administration, talent, employee call center, release management, analytics, and consultative guidance via Strategic Advisory Services.

ADP has ~100 multi-process HR BPS services clients.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's multi-process HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capability and Partnerships	
5.	Target Markets	
6.	Strategy	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

Report Length

9 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

Multi-Process HR Services Vendor Assessments Also Available for:

Accenture

Alight Solutions

Capgemini

Capita

Conduent

IBM

Infosys

Neeyamo

NGA HR

OneSource Virtual

WNS

Zalaris