ADP
Cloud Based HR Services

Vendor Assessment

May 2016

by Amy L. Gurchensky
HRO Research Analyst
NelsonHall

18 pages

Who Is This Vendor Assessment For?

NelsonHall's Cloud Based HR Services vendor assessment for ADP is a comprehensive assessment of ADP's cloud based HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of cloud based HR services and identifying vendor suitability for cloud based HR services RFPs

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the cloud-based HR services sector.

Key Findings & Highlights

ADP is a U.S. headquartered global provider of cloud based HCM solutions and services.

The company's cloud based MPHRO offering includes payroll services, time and labor management services, benefits administration, RPO/recruiting and selection, HR administration/employee data management, regulatory and compliance services, technology management/HRIS, and employee call center.

ADP's cloud based MPHRO services are offered exclusively on its proprietary SaaS HCM systems including:

- ADP Workforce Now: for mid-sized North American organizations up to ~3k employees (ADP Workforce Now Comprehensive Services)

- ADP Vantage HCM: for U.S. headquartered organizations with >1k employees (U.S. COS)

- ADP GlobalView (based on SAP HCM): for large multinational MPHRO clients (combined with ADP Streamline for smaller employee populations).

ADP has ~8.8k multi-process clients and serves ~2m employees, of which ~108 are COS clients.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's cloud based HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments

- Analysis of the company's strengths, weaknesses, and outlook

- Revenue estimates

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

18 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

Cloud Based HR Services Vendor Assessments Also Available for:

Aon Hewitt

IBM

NGA HR

OneSource Virtual

SAP SuccessFactors