



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## Process Understanding

# ABBYY

### Report Abstract

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NelsonHall

17 pages

### Contents of Full Report

1. Introduction
2. Revenue Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
  - 7.1. Strengths
  - 7.2. Challenges
8. Outlook

## Who is this Vendor Assessment for?

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NelsonHall’s process understanding platform evaluation profile on ABBYY is a comprehensive assessment of ABBYY’s process mining platform’s capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of process discovery and mining platforms and identifying vendor suitability for process understanding RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the process understanding sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes ABBYY’s task and process mining capabilities as part of its Timeline 6.0 platform.

ABBYY Timeline is a process intelligence platform aiming to give businesses the capability to discover and visualize their process executions from their existing data, identify opportunities for improvement, monitor ongoing performance, and predict future outcomes. The company believes it supports the full spectrum of process types, especially ad hoc process patterns common to case management.

Timeline features 26 built-in process analyses, and its Schema analysis, ABBYY Timeline’s built-in flowchart analysis, offers a customizable UI to show discovered as-is processes.

Other features of Timeline include conformance checking, root cause analysis, process simulation, and real-time corrective action enablement.

Organizations looking for either a unified process discovery and mining experience or a very solid process mining offering should shortlist ABBYY Timeline.

## Scope of the Report

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The report provides a comprehensive and objective analysis of ABBYY’s process mining capabilities and market and financial strengths, including:

- Identification of the company’s strategy, emphasis, and new developments
- Analysis of the company’s strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company’s customer base, including the company’s targeting strategy and examples of current contracts
- Analysis of the company’s offerings and key service components
- Analysis of the company’s delivery organization, including the location of delivery centers.

## Process Understanding Platform Evaluation Vendor Assessments also available for:

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ActiveOps  
 Appian  
 Apromore  
 BusinessOptix  
 Celonis  
 Decisions  
 Futuroot  
 IBM  
 Infosys  
 Mehrwerk  
 Skan  
 SoftwareAG  
 UiPath  
 Upflux  
 Workfellow.

## About The Author

Mike is a Senior Analyst and Operations Officer at NelsonHall. His main research focus is on digital transformation technologies, including RPA, blockchain, IoT, artificial intelligence, cognitive, and machine learning.

Highly regarded for his analytical talents, Mike also leads data modeling and analytics initiatives in support of NelsonHall's ITS and BPS market forecasts and market surveys. He was responsible for transforming NelsonHall's extensive global market forecast engine, including the introduction of NelsonHall's unique interactive Self-Forecasting Tool.

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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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