



Syntel Capital Markets BPO

Vendor Assessment
Report Abstract

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12 pages





Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPO Vendor Assessment for Syntel is a comprehensive assessment of Syntel's retail banking BPO (RB BPO) offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for CM BPO RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



Key Findings & Highlights

This NelsonHall assessment analyses Syntel's offerings and capabilities in capital markets BPO. Syntel is one of a number of capital markets BPO companies analyzed in NelsonHall's comprehensive industry analysis programs.

Syntel's CM BPO revenues are generated in product-related BPO (securities processing).

Syntel began its CM BPO business delivering only back-office CM BPO processes. Over time clients have added middle-office processes, and eventually front-office processes, as they have become comfortable with Syntel's services.

Syntel BPO delivers services from two primary delivery centers:

- Mumbai
- Pune

Syntel's primary targets are:

- Tier 1 capital markets service providers
- Tier 1 asset managers
- Tier 2 asset managers

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Scope of the Report

The report provides a comprehensive and objective analysis of Syntel's capital markets BPO offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

12 pages

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Capital Markets BPO Vendor Assessments Also Available for:

Broadridge

EXL

Genpact

Infosys

iGate

Mphasis

Syntel

TCS

Wipro

WNS