



WNS

Banking BPO Services

Vendor Assessment Report Abstract

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6 pages

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Who Is This Vendor Assessment For?

NelsonHall's banking BPO profile on WNS is a comprehensive assessment of WNS' banking BPO offerings for organizations and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of banking BPO services and identifying vendor suitability for banking BPO services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

Key Findings & Highlights

This NelsonHall vendor assessment analyzes WNS' offerings and capabilities in banking BPO services. WNS is one of a number of banking BPO service companies analyzed in NelsonHall's comprehensive industry analysis programs.

WNS is a public company headquartered in Mumbai. WNS is focused on selling BPO services to European and North American based companies.

WNS provides voice and data based BPO services for front, middle and back office processes.

WNS anticipates growth opportunities in BPO over the next 3 years and has restructured its services and sales organizations to pursue those opportunities.

Scope of the Report

The report provides a comprehensive and objective analysis of WNS's banking BPO offerings, capabilities and market and financial strengths including:

- Analysis of the company's offerings and key service components
- Analysis of the company's strengths, weaknesses and outlook
- Revenue Summary
- Analysis of the profile of the company's customer base including the company's targeting strategy
- Analysis of the company's delivery organization including the location of delivery locations



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Report Length

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Banking BPO Vendor Assessments:

Cognizant, CSC, Easiprocess, Genpact, IBM, iGATE, HCL, Infosys, Intelenet, NIIT, TCS