



Easiprocess Banking BPO Services

Vendor Assessment Report Abstract

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4 pages

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Who Is This Vendor Assessment For?

NelsonHall's banking BPO profile on Easiprocess is a comprehensive assessment of Easiprocess's banking BPO offerings for organizations and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of banking BPO services and identifying vendor suitability for banking BPO services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Easiprocess' offerings and capabilities in banking BPO services. Easiprocess is one of a number of banking BPO service companies analyzed in NelsonHall's comprehensive industry analysis programs.

Easiprocess is targeting U.K. building societies with a range of services that spans front, middle, and back office processes. Easiprocess has long term experience in this market as the BPO provider to the building society with the most efficient operations in the U.K.

Easiprocess' services are focused on savings and investment products and mortgages.

A key differentiator in Easiprocess' service, versus internal processing is its ability to turn around mortgage applications faster than competitive building societies.

Scope of the Report

The report provides a comprehensive and objective analysis of Easiprocess' banking BPO offerings, capabilities and market and financial strengths including:

- Analysis of the company's offerings and key service components
- Analysis of the company's strengths, weaknesses and outlook
- Revenue Summary
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's delivery organization including the location of delivery locations



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1. Background
2. Organization Structure
3. Target Markets
4. Key Offerings
5. Summary

Report Length

4 pages

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Banking BPO Vendor Assessments:

Cognizant, CSC, Genpact, HCL, IBM, iGate, Infosys, Intelenet, NIIT, TCS, WNS